

Our stores are reopening!

To our valued customers,

As we continue to monitor the COVID-19 crisis, our greatest priority is the health and safety of our team members, customers and the wider community. We've been closely monitoring what's happening locally and sticking to the guidelines provided by the Australian Government.

We are pleased to announce that we have commenced opening our stores and will have all stores open by **11th of May 2020** with our new safety protocols in place to comply with all Government directives.

For a full list of stores currently open for trade, please click [here](#).

In order to maintain safe shopping environments, we have implemented the below measures:

Hygiene and social distancing measures

To help make visiting stores safer, we've introduced several measures, including floor decals in store, to help us maintain an appropriate distance from each other while in our stores. We will review and adapt these in-store measures as the environment evolves.



Introduce a limit to the number of customers in-store at any given time.

Our stores will have signage displayed with the max capacity allowed in-store at any one time. If the store has reached capacity, the number of customers will be managed using a one in, one out policy.

Maintain 1.5 metres apart from each other where possible

Social distancing tape will be placed around our floors and seating areas. These can be found throughout the store as reminders, as well as areas where you may be required to queue.

Remove and put on your own footwear

Our team will still be available to assist you with any sizing questions you may have, however they will maintain 1.5-metre distance to comply with social distancing!

Our stores will have disposable try on socks and gloves available for customers.

A blue poster with the Skechers logo at the top. Below the logo, the text reads "HELP US PRACTICE SOCIAL DISTANCING". There are four bullet points: "Utilise the fresh, clean socks supplied", "Remove and put on your own footwear", "Keep a distance of 2 metres wherever possible", and "Utilise EFTPOS/Paywave/Tap'n'go services available". Below the text are three circular icons: "APPLY" (hand with sock), "RUB" (hands being rubbed), and "DRY" (hand with water droplets). Below the icons, it says "Due to government restrictions the max capacity allowed in store at any one time is" followed by a white rectangular box. At the bottom, it says "THANK YOU".

SKECHERS

HELP US PRACTICE SOCIAL DISTANCING

- Utilise the fresh, clean socks supplied
- Remove and put on your own footwear
- Keep a distance of 2 metres wherever possible
- Utilise EFTPOS/Paywave/Tap'n'go services available

APPLY RUB DRY
25-30 seconds

Due to government restrictions the max capacity allowed in store at any one time is

THANK YOU

Use EFTPOS/Paywave/Tap n Go services available

We strongly encourage you to use your card or phone to tap and pay instead of cash, whenever possible.



Use sanitisation station upon entering the store

A team member will be at the entry door to offer hand sanitiser which all customers will be required to use before entering the store.



Regular cleaning routines throughout the entire store

We apply the highest standard of cleanliness and hygiene across our stores. We have increased the routine cleaning of frequently touched hard surfaces.

Training for team members on social distancing and additional hygiene measures

All our team members will be required to complete a training course before returning to work.



Thank you for playing your part in helping us practise social distancing! We appreciate your continued support as we work through this together.

We hope to see you in-store or online soon!

Skechers Team.